

OfficeScan Client Installation Terms and Conditions

Revised: 2002-07-01

Responsibilities of the Campus Network Group (CNG):

1. The Campus Network Group will install OfficeScan on the end user's workstation.
2. The Campus Network Group will maintain the central OfficeScan server that monitors and automatically updates all desktop PC's.

Responsibilities of the Desktop User:

1. The user will ensure that the workstation conforms to the minimum hardware and software requirements to run OfficeScan:

Processor:	Intel Pentium 233 Mhz
Memory:	64 MB minimum
Hard disk:	20 MB free space minimum
OS:	MS Windows 95 or newer
Browser:	MS Internet Explorer 4.0 or newer

2. The user will perform a backup of important data and program files before the scheduled installation, as required.
3. The user will provide the necessary utility disks and drivers for installation, as required.
4. The customer will provide administrative workstation access to the CNG staff who will be performing the installation.

Exclusions:

1. Full backup and restoration of hard disk contents.
2. Troubleshooting of any hardware problem.
3. Troubleshooting of any software problem that is not related to OfficeScan.

IMPORTANT:

Some computer viruses are uncleanable by any antivirus program. Consequently, an antivirus program might make a workstation unuseable if any infected critical system files can not be cleaned properly. If this happens, the CNG's responsibility is limited to restoring the workstation to its minimum useable configuration comprising of:

1. MS Windows.
2. MS Office.
3. MS Internet Explorer or Netscape Navigator.

For these programs, the same or newer (if there are no licensing issues) versions shall be used.

At no time will the CNG be held liable for any corruption and/or loss of data in any form of storage media, nor for any damages or loss in performance, including lost profits or savings, as a result of the service.